

Comparisons of Job Characteristics

Focus Occupation: Food Servers, Nonrestaurant (35-3041)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Food Servers, Nonrestaurant (35-3041)

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Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Customer and Personal Service	11.3	14.2	12.0	< Expanded education and/or training may be required
Food Production	2.1	5.0	6.4	> Current knowledge level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 82

Focus Occupation: Food Servers, Nonrestaurant (35-3041)

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Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Service Orientation	7.9	8.6	6.5	<< Extensive development of skills in this area may be required
Persuasion	7.4	8.0	4.1	<< Extensive development of skills in this area may be required
Negotiation	6.8	7.4	3.4	<< Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 90

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Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Expression	12.4	11.8	10.1	<	Some improvement in abilities may be required
Oral Comprehension	12.5	11.1	12.3	>	Current ability level is likely sufficient
Speech Recognition	9.9	10.0	8.1	<	Some improvement in abilities may be required
Trunk Strength	5.7	7.6	5.8	<	Some improvement in abilities may be required
Stamina	4.0	5.7	4.2	<<	Extensive improvement in abilities may be required
Gross Body Coordination	3.9	5.6	3.7	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 69

Focus Occupation: Food Servers, Nonrestaurant (35-3041)
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Work Activities	Exclusivity of Activity
Calculate monetary exchange	67
Collect payment	49
Provide customer service	14
Understand government health, hotel or food service regulations	68
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Food Servers, Nonrestaurant (35-3041)
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Tools and Technologies	Exclusivity
Computer displays	18
Computers	1
Cooking and warming equipment	27
Data management and query software	1
Food and beverage dispensing equipment	35

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.